

Fact sheet

Swiss Carrier offers comprehensive Billing Service to Wholesale customers

The content

- The market
- The company
- The service
- The realisation
- The proposal

sunrise TDC Switzerland AG

The market

A survey of the market researching institute Forrester Research states: 'It has become a growing challenge for Telco companies to differentiate themselves from their competitors. Companies can successfully enhance their market position by concentrating just on their core business.'

Many companies discovered the outsourcing of their billing processes to an experienced service provider to be a promising option: The company concentrates on developing and marketing innovative products and assigns the whole billing to a competent partner. The company sunrise TDC Switzerland AG embarked on this way by launching a new product.

The company

TDC Switzerland offers about 2.2 million customers its well-known telecommunication services. The Swiss mobile phone network provider deals wholesale and retail. Its customers, private and business customers, are provided with products of the brands sunrise and yallo, which range from

- wireless voice and
- telephony to
- Internet.

Now TDC Switzerland offers a new product 'Voice over Broadband' (VoBB) based on VoIP. Especially for carriers e.g. Cable TV providers offering broadband, Internet service providers or Powerline companies offering Internet this product might be of interest: The carrier can connect to the VoIP network and use the switching services of TDC Switzerland to place these to the disposal of their own customers.

The service

Besides providing the termination of VoIP traffic TDC Switzerland also offers an additional service: The operation of the whole billing process of the VoIP usage. For offering this service TDC Switzerland decided for a cooperation with dimari and purchased the dimari software solution varioSuite™. Thus, the Swiss carrier is able to offer billing and CRM services combined with its VoIP services.

In the name of TDC Switzerland dimari conducts the complete billing process with the software solution varioSuite™. dimari takes care of the

- configuration of tariff models,
- data collection and rating of calls and
- invoicing & transferring of invoice data.

Fact sheet

sunrise TDC Switzerland AG

(Continuation of page 1)

The realisation

In Bern dimari implemented a hosting solution with varioSuite™. Via a Web interface or a VPN access the VoBB customers of TDC Switzerland are granted direct access to their data.

The customer himself can use important functionalities online at anytime e.g. managing customers and setting tariffs.

A contact person is available for all support and operation inquiries.

High availability of service is guaranteed by multiple redundant internet connections, air-conditioned, safeguarded rooms and protected power-supplies.

The proposal

In creating this synergy companies found a way to profitably increase their competitiveness. We would like to inform you personally about the individual potential and possibilities of your company.

If you'd like any further information, please feel free to call us and make an appointment for a personal consulting (Phone +49 561 7013640). You can also ask for a list of our reference customers.

Contact Mr. Diethard Kumpf – Your partner for efficient Telco solutions.

Please contact us for further information about this project:

dimari GmbH

Olgastrasse 7
34119 Kassel
www.dimari.de

Phone: +49 (0)561 7013640
Fax: +49 (0)561 7013639
email: info@dimari.de